



IMPERIAL INSURANCE COMPANIES

New for 2025!

Announcing Imperial's Member Quality Rewards Program!

Up to \$100 for adults & up to \$90.00 for children!

All you must do is complete your annual health screenings and vaccinations.

New Vendors:

&More - Your Reward & Incentive Vendor.

Lucet Behavioral Health – Call 833-838-8200 for 24/7 for behavioral health referrals and authorizations.

New Network Partner:

Multiplan PHCS Network



*(outside of Imperial's network)

To locate a Multiplan/PHCS Provider call 1-800-922-4362 or visit our website www.imperialhealthplan.com

Your new 2025 benefits are available on the plan website at www.imperialhealthplan.com. Please refer to the Evidence of Coverage (EOC) and Summary of Benefits and Coverage, for a full list of your benefits.

An updated list of benefit providers and member services phone numbers is listed below for your reference (all times PST):

| Benefit | Provider | Member Services | Hours of Operation |
|--------------------------------|-----------------|------------------------|--|
| Behavioral Health | Lucet | 1-833-838-8200 | 24 hours a day, 7 days a week |
| Dental | Delta Dental | 1-888-643-3239 | Monday-Sunday 8 am – 8 pm, October 1 to March 31 Monday-Friday 8 am – 8 pm, April 1 to September 30 |
| Rewards & Incentives | Soda Health | 1-855-263-6673 | Monday-Friday 8 am – 8 pm |
| Pharmacy Benefit Manager (PBM) | MedImpact | 1-877-391-1105 | 24 hours a day, 7 days a week |
| Telehealth | Teladoc | 1-800-835-2362 | 24 hours a day, 7 days a week |
| Vision | VSP | 1-855-492-9028 | Monday-Saturday, 6am-5pm |