



IMPERIAL INSURANCE COMPANIES

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HEALTH MAINTENANCE ORGANIZATION (HMO)

SCHEDULE OF BENEFITS

Imperial Preferred Silver 100% CSR



IMPERIAL INSURANCE COMPANIES

SCHEDULE OF BENEFITS

This Schedule of Benefits lists the **deductibles, copayments** if any, which apply to the **eligible health services you** get under this plan. **You** should read this schedule to become aware of these and any limits that apply to the services.

How To Read Your Schedule of Benefits

- **You** must pay any **deductibles, copayments** if they apply.
- **You** must pay the full amount of any health care service **you** get that is not a **covered benefit**.
- This plan has limits for some **covered benefits**. For example, these could be:
 - Visit limits
 - Day limits
 - Dollar limits

IMPORTANT NOTE:

All **covered benefits** are subject to the **calendar year deductible, maximum out-of-pocket limit, copayments** or **coinsurance** unless otherwise noted in this Schedule of Benefits below.

How Your Deductible Works

This Schedule of Benefits shows the **deductible** amounts that apply to **your** plan. Once **you** have met **your deductible**, **we** will start sharing the cost when **you** get **eligible health services**. **You** will continue to pay **copayments** or **coinsurance**, if any, for **eligible health services** after **you** meet **your deductible**.

How Your PCP Or Physician Office Visit Cost Share Works

You will pay the **PCP** cost share when **you** get **eligible health services** from the **PCP you** select. **You** will pay the **specialist** cost share when **you** get **eligible health services** from a network **PCP** that is not **your PCP**. If **you** did not select a **PCP you** will pay the **specialist** cost share for **eligible health services** from any network **PCP** or network **specialist**.

How Your Maximum Out-Of-Pocket Limit Works

This Schedule of Benefits shows the **maximum out-of-pocket limits** that apply to **your** plan. Once **you** reach **your maximum out-of-pocket limit**, **your** plan will pay for **eligible health services** for the remainder of that year.

How To Contact Us For Help

We are here to answer **your** questions. **You** can:

- Go to our website at www.ImperialHealthPlan.com
- Call the number on **your** ID card

Imperial Insurance Companies HMO **Policy** provides the coverage described in this Schedule of Benefits. This schedule replaces any Schedule of Benefits previously in use. Keep it with **your Policy**.



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Plan Features –Deductible And Maximum Out-Of-Pocket Limits

Deductible

You Have To Meet Your Deductible Before This Plan Pays For Benefits.

Deductible	In-Network
Individual	\$0
Family	\$0

Deductible Waiver

The in-network **deductible** is waived for all of the following **eligible health services**:

- Preventive care and wellness
- Family planning services – female contraceptives
- Nutritional Support

Maximum Out-Of-Pocket Limit

Maximum Out-Of-Pocket Limit	In-Network
Individual	\$0
Family	\$0

General Coverage Provisions

This section explains the **deductible**, **maximum out-of-pocket limit** and limitations listed in this schedule.

Deductible Provisions

- **Your deductible** may apply to **eligible health services** provided under the medical plan and the outpatient **prescription drug** plan.
- The **deductible** may not apply to certain **eligible health services**. **You** must pay any applicable cost share for **eligible health services** to which the **deductible** doesn't apply.

Individual Deductible

You pay for **eligible health services** each year before the plan begins to pay. This individual **deductible** applies separately to **you** and each covered dependent. Once **you** have reached the **deductible**, this plan will begin to pay for **eligible health services** for the rest of the year.

Family Deductible

You pay for **eligible health services** each year before the plan begins to pay. After the amount paid for **eligible health services** reaches **your family deductible**, this plan will begin to pay for **eligible health services** for the rest of the year.

To satisfy this family **deductible** for the rest of the year, the combined **eligible health services** that **you** and each of **your** covered dependents incur towards the individual **deductible** must reach this family **deductible** in a year.

When this happens in a year, the individual **deductibles** for **you** and **your** covered dependents are met for the rest of the year.



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Deductible Credit

If **you** paid part or all of **your deductible** under other coverage for the year that this plan went into effect, **we** will deduct the amount paid under the other coverage from the **deductible** on this plan for the same year. If **we** ask, **you** must submit a detailed explanation of benefits (EOB) showing the dates and amount of the **deductible** met from the other coverage in order to receive the credit.

Maximum Out-Of-Pocket Limit Provisions

- **Eligible health services** that are subject to the **maximum out-of-pocket limit** may include **covered benefits** provided under the medical plan and the outpatient **prescription drug** plan.
- This plan may have an individual and family **maximum out-of-pocket limit**. As to the individual **maximum out-of-pocket limit**, each of **you** must meet **your maximum out-of-pocket limit** separately.

Individual Maximum Out-Of-Pocket Limit

Once **you** or **your** covered dependents meet the individual **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered benefits** that apply toward the limit for the rest of the year for that person.

Family Maximum Out-Of-Pocket Limit

Once **you** or **your** covered dependents meet the family **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered benefits** that apply toward the limit for the remainder of the year for all covered family members.

To satisfy this family **maximum out-of-pocket limit** for the rest of the year, the following must happen:

- The family **maximum out-of-pocket limit** is a cumulative **maximum out-of-pocket limit** for all family members
- The family **maximum out-of-pocket limit** is met by a combination of family members
- No one person within a family will contribute more than the individual **maximum out-of-pocket limit** amount in a year

If the **maximum out-of-pocket limit** does not apply to a **covered benefit**, **your** cost share for that **covered benefit** will not count toward satisfying the **maximum out-of-pocket limit** amount. Certain costs that **you** incur do not apply toward the **maximum out-of-pocket limit**. These include:

- All costs for non-covered services
- Any out of pocket costs for non-emergency use of the emergency room
- Any out of pocket costs incurred for non-urgent use of an urgent care **provider**
- Amounts received from a third-party **copay** assistance program, like a manufacturer coupon or rebate, for a **specialty prescription drug**

Your Financial Responsibility And Decisions Regarding Benefits

We base **your** financial responsibility for the cost of services on when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of **stays** that occur in more than one year. Decisions regarding when benefits are covered are subject to the terms and conditions of the **Policy**.



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Eligible Health Services

1. Preventive Care And Wellness

Description	In-Network
Preventive care and wellness	\$0 copay, no deductible applies

Preventive Care And Wellness includes:

- Routine physical exams performed at a **physician** office
- Preventive care immunizations performed at a facility or at a **physician** office
- Well woman preventive visits including routine gynecological exams and Pap smears) performed at a **physician**, obstetrician (OB), gynecologist (GYN) or OB/GYN office
- Preventive screening and counseling services which includes obesity and/or healthy diet counseling, misuse of alcohol and/or drugs, use of tobacco products, sexually transmitted infection counseling, genetic risk counseling for breast and ovarian cancer - office visits
- Routine cancer screenings performed at a **physician, specialist** office or facility
- Prenatal care services - provided by an OB, GYN, or OB/GYN
- Comprehensive lactation support and counseling services - facility or office visits
- Breast feeding durable medical equipment - breast pump supplies and accessories
- Family planning services – female contraceptive counseling services office visit, devices, voluntary sterilization

Preventive Care And Wellness Benefit Limits

Routine Physical Exams

- Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services Administration guidelines for children and adolescents
- High risk Human Papillomavirus Virus (HPV) DNA testing

Preventive Care Immunizations

Subject to any age limits provided for in the comprehensive guidelines supported by Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention. For details, contact **your physician**.

Well Woman Preventive Visits

Subject to any age limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration.

Preventive Screening And Counseling Services

- Obesity and/or healthy diet
- Misuse of alcohol and/or drugs
- Use of tobacco products
- Sexually transmitted infection
- Genetic risk counseling for breast and ovarian cancer



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Routine Cancer Screenings

Subject to any age; family history; and frequency guidelines as set forth in the most current:

- Evidence-based items that have in effect a rating of A or B in the current recommendations of the United States Preventive Services Task Force
- The comprehensive guidelines supported by the Health Resources and Services Administration

Lung cancer screenings that exceed the cancer-screening limit are covered under the Outpatient Diagnostic Testing section.

Prenatal Care Services

Review the Maternity and Related Newborn Care section of **your Policy**. It will give **you** more information on coverage levels for maternity care under this plan.

Comprehensive Lactation Support And Counseling Services

- Lactation counseling services either in a group or individual setting
- Any visits that exceed the lactation counseling services are covered under **physician** services office visits

Breast Feeding Durable Medical Equipment

See the Breast Feeding Durable Medical Equipment section of the **Policy** for limitations on breast pump and supplies.

Family Planning Services

Contraceptive counseling services limited to 2 visits per 12 months in either a group or individual setting

2. Physicians And Other Health Professionals

Physician Services/Primary Care Physician (PCP) Visit

Description	In-Network
Office hours visits (non-surgical) non preventive care	\$0 copay, no deductible applies
Telemedicine or telehealth consultation by a Physician	\$0 copay, no deductible applies
Other Practitioner Office Visit	0% coinsurance after deductible

Your Policy pays for its share of the expense for **eligible health services** only if the general requirements are met. They are:

- The eligible health service is medically necessary
- **You** get **your** care from:
 - **Your PCP**
 - Another **network provider** after **you** get a **referral** from **your PCP**
- **You** or **your provider** **preauthorizes** the **eligible health service** when required



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Specialist Office Visits

Description	In-Network
Office hours visit (non-surgical)	\$0 copay , no deductible applies
Telemedicine or telehealth consultation by a Specialist	\$0 copay , no deductible applies

Allergy Testing And Treatment

Description	In-Network
Performed at a physician or specialist office visit	\$0 copay , no deductible applies

Immunizations That Are Not Considered Preventive Care

Description	In-Network
Immunizations that are not considered preventive care	0% coinsurance after deductible

Medical Injectables

Description	In-Network
Performed at a physician or specialist office	0% coinsurance after deductible

Physician Surgical Services

Description	In-Network
Inpatient surgical services	\$0 copay , no deductible applies
Performed at a physician or specialist office	\$0 copay , no deductible applies

3. Inpatient and Outpatient Hospital Services

Hospital Care

Description	In-Network
Inpatient hospital	\$0 copay , no deductible applies

Private-Duty Nursing

Description	In-Network
Private-Duty Nursing	0% coinsurance after deductible
Limits	When provided by a Hospital, Ambulatory Surgical Facility, Skilled Nursing Facility, or Hospice Care Facility, limits for such facility services apply

Specialty Prescription Drugs

Description	In-Network
Performed in a physician office, outpatient department of a hospital , other outpatient facility that is not a hospital , or in the home	0% coinsurance after deductible



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4. Extended Care Services

Outpatient Surgery

Description	In-Network
Physician/Surgical services performed in hospital outpatient department or other facility	\$0 copay , no deductible applies
Outpatient Facility Fee (e.g., Ambulatory Surgical Center)	\$0 copay , no deductible applies

Home Health Care

Description	In-Network
Outpatient	\$0 copay , no deductible applies
Visit limit per year	Unlimited except for 1 social service consultation and 1 nutrition consultation

IMPORTANT NOTE:

Limited to 3 intermittent visits per day provided by a participating home health care agency. 1 visit equals a period of 4 hours or less. Intermittent visits are periodic and recurring visits that skilled nurses make to ensure your proper care. The intermittent requirement may be waived to allow coverage for up to 12 hours with a daily maximum of 3 visits. Services must be provided within 10 days of discharge.

Hospice Care

Description	In-Network
Inpatient services	\$0 copay , no deductible applies
Outpatient services	\$0 copay , no deductible applies
Respite Care Limit	5 Inpatient days or 5 Outpatient visits per 90 days

Skilled Nursing Facility

Description	In-Network
Inpatient facility	\$0 copay , no deductible applies
Day limit per year	Coverage is limited to 100 days per calendar year

5. Emergency Services

A Separate **Hospital** Emergency Room (Or Comparable Facility/Freestanding Emergency Medical Care Facility) Or Urgent Care Cost Share Will Apply For Each Visit To An Emergency Room Or An Urgent Care **Provider**.

Description	In-Network
Hospital emergency room (or comparable facility/freestanding emergency medical care facility)	\$0 copay , no deductible applies
Non-emergency care in a hospital emergency room (or comparable facility/freestanding emergency medical care facility)	Not covered

IMPORTANT NOTE:

Out-of-network providers do not have a contract with **us**. We will pay the **provider** at **our** usual and customary rate or at an agreed rate charge. The **provider** may not accept payment of **your** cost share



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(**deductible, copayment**) as payment in full. **You** may receive a bill for the difference between the amount billed by the **provider** and the amount paid by this plan. If the **provider** bills **you** for an amount above **your** cost share, **you** are not responsible for paying that amount. **You** should send the bill to the address listed on the back of your ID card, and **we** will resolve any payment dispute with the **provider** over that amount. Make sure the member's ID number is on the bill. If **you** are admitted to a **hospital** as an inpatient right after a visit to an emergency room (or comparable facility/freestanding emergency medical care facility) and **you** have an emergency room **copay**, **your copay** will be waived.

6. Urgent Care Services

Description	In-Network
Urgent medical care at a free standing facility that is not a hospital	\$0 copay , no deductible applies
Non-urgent use of urgent care provider at a free standing facility that is not a hospital	Not covered

7. Pregnancy and Maternity Care

Family Planning Services - Other

Voluntary Sterilization for Males

Description	In-Network
Inpatient	0% coinsurance after deductible
Outpatient	0% coinsurance after deductible

Maternity And Related Newborn Care

Prenatal and Postnatal Care Services

Description	In-Network
Inpatient and other maternity and prenatal related services and supplies	\$0 copay , no deductible applies

Delivery and Maternity Care Services

Description	In-Network
Inpatient and newborn care services and supplies	\$0 copay , no deductible applies
Well Baby Visits and Care	\$0 copay no deductible applies

IMPORTANT NOTE:

When **you** receive services from an OB, GYN or OB/GYN for prenatal care, **you** will not incur a cost share. However, **you** will incur a cost share for delivery and postpartum care services received by an OB, GYN or OB/GYN.



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8. Pediatric

Pediatric Vision Care

Coverage is limited to covered persons through the end of the month in which the person turns 19

Routine Vision Exams (Including Refraction)

Description	In-Network
Performed by an ophthalmologist or optometrist	\$0 copay , no deductible applies
Visit limit per year	Coverage is limited to 1 exam every 12 months

Pediatric Vision Care Services And Supplies

Coverage is limited to covered persons through the end of the month in which the person turns 19

Description	In-Network
Office visit for fitting of contact lenses	Not covered
Eyeglass frames, prescription lenses or prescription contact lenses	\$0 copay , no deductible applies

Limits

Description	Limit
Number of eyeglass frames per year	One set of eyeglass frames
Number of prescription lenses per year	One pair of prescription lenses
Number of prescription contact lenses per year	Daily disposables: up to 3 month supply Extended wear disposable: up to 6 month supply Non-disposable lenses: one set

IMPORTANT NOTE:

Refer to the Pediatric Vision Care section in the **Policy** for the explanation of these vision care supplies. As to coverage for **prescription** lenses in a year, this benefit will cover either **prescription** lenses for eyeglass frames or **prescription** contact lenses, but not both.

Pediatric Dental Care

Coverage is limited to covered persons through the end of the month in which the person turns 19

Description	In-Network
Diagnostic and Preventive Services	\$0 copay , no deductible applies
Basic Services	\$0 copay , no deductible applies
Major Services	\$0 copay , no deductible applies
Medically Necessary Orthodontic Services	\$0 copay , no deductible applies

- Diagnostic and Preventive Services
 - Diagnostic: procedures to aid the Provider in determining required dental treatment.
 - Preventive: cleanings, including scaling in presence of generalized moderate or severe gingival inflammation - full mouth (periodontal maintenance is considered to be a Basic Benefit for payment purposes), topical application of fluoride solutions, space maintainers.
 - Sealants: topically applied acrylic, plastic or composite materials used to seal developmental grooves and pits in permanent molars for the purpose of preventing decay.
 - Specialist Consultations: opinion or advice requested by a general dentist.



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- Basic Services
 - General Anesthesia or IV Sedation: when administered by a Provider for covered Oral Surgery or selected endodontic and periodontal surgical procedures.
 - Periodontal Cleanings: periodontal maintenance.
 - Palliative: emergency treatment to relieve pain.
 - Restorative: amalgam and resin-based composite restorations (fillings) and prefabricated stainless steel restorations for treatment of carious lesions (visible destruction of hard tooth structure resulting from the process of decay).
- Major Services
 - Crowns and Onlays/Inlays: treatment of carious lesions (visible decay of the hard tooth structure) when teeth cannot be restored with amalgam or resin-based composites.
 - Prosthodontics: procedures for construction of fixed bridges, partial or complete dentures and the repair of fixed bridges; implant surgical placement and removal; and for implant supported prosthetics, including implant repair and recementation.
 - Oral Surgery: extractions and certain other surgical procedures (including pre-and post-operative care).
 - Endodontics: treatment of diseases and injuries of the tooth pulp.
 - Periodontics: treatment of gums and bones supporting teeth.
 - Denture Repairs: repair to partial or complete dentures, including rebase procedures and relining.
 - Night Guards/Occlusal Guards: intraoral removable appliances provided for treatment of harmful oral habits.

Limitations

1. Services that are more expensive than the form of treatment customarily provided under accepted dental practice standards are called "Optional Services". Optional Services also include the use of specialized techniques instead of standard procedures.

If an Enrollee receives Optional Services, an alternate Benefit will be allowed, which means We will base Benefits on the lower cost of the customary service or standard practice instead of on the higher cost of the Optional Service. The Enrollee will be responsible for the difference between the higher cost of the Optional Service and the lower cost of the customary service or standard procedure.

2. Claims shall be processed in accordance with Our standard processing policies. The processing policies may be revised from time to time; therefore, We shall use the processing policies that are in effect at the time the claim is processed. We may use dentists (dental consultants) to review treatment plans, diagnostic materials and/or prescribed treatments to determine generally accepted dental practices and to determine if treatment has a favorable prognosis.
3. If a primary dental procedure includes component procedures that are performed at the same time as the primary procedure, the component procedures are considered to be part of the primary procedure for purposes of determining the Benefit payable under this Policy. If the Provider bills separately for the primary procedure and each of its component parts, the total Benefit payable for all related charges will be limited to the maximum Benefit payable for the primary procedure.
4. Oral examination limitations:



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- a. Periodic oral evaluations are limited to once every six (6) months. See note on additional Benefits during pregnancy.
 - b. Limited oral evaluations are limited to three (3) times in a six (6)-month period.
 - c. Oral evaluation for a patient under three (3) years of age is covered for Enrollees aged six (6) months up to age three (3).
 - d. Comprehensive oral evaluations are limited to once every 12 months.
 - e. Full mouth debridement is not allowed when performed by the same dentist/dental office on the same day as evaluation procedures.
5. Application of caries arresting medicament is limited to twice per tooth per Calendar Year.
6. Image limitations:
 - a. We will limit the total reimbursable amount to the Provider's Accepted Fee for a complete intraoral series when the fees for any combination of intraoral images in a single treatment series meet or exceed the Accepted Fee for a complete intraoral series.
 - b. When a panoramic image is submitted with supplemental image(s), We will limit the total reimbursable amount to the Provider's Accepted Fee for a complete intraoral series.
 - c. If a panoramic image is taken in conjunction with an intraoral complete series, We consider the panoramic image to be included in the complete series.
 - d. A complete intraoral series is limited to once every 11 months.
 - e. A panoramic image is limited to once every 36 months.
 - f. Bitewing images are limited to once every six (6) months. Bitewings of any type are not billable to the Enrollee or Us within 6 months of a full mouth series.
 - g. Image capture procedures are not separately allowable services.
7. We will pay for routine cleanings, including scaling in presence of generalized moderate or severe gingival inflammation (including periodontal maintenance or any combination thereof) no more than once every six (6) months. Topical application of fluoride varnish and topical application of fluoride are limited to no more than twice every six (6) months. Periodontal maintenance is limited to once every three (3) months. Note that periodontal maintenance, Procedure Codes that include periodontal maintenance, are covered as a Basic Benefit, and routine cleanings are covered as a Diagnostic and Preventive Benefit.
8. Space maintainer limitations:
 - a. Except for distal shoe space maintainers, space maintainers are limited to the initial appliance.
 - b. A distal shoe space maintainer – fixed – unilateral is limited to children 8 and younger is limited to once per quadrant per lifetime. A separate/additional space maintainer can be allowed after the removal of a unilateral distal shoe.
 - c. Limited to any combination of space maintainers not to exceed two (2) units within 12 months or four (4) units per lifetime.



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- d. The removal of a fixed space maintainer is considered to be included in the fee for the space maintainer; however, an exception is made if the removal is performed by a different Provider/Provider's office.
- 9. Pulp vitality tests are allowed once per day when definitive treatment is not performed.
- 10. Cephalometric images, oral/facial photographic images and diagnostic casts are covered once in a 36-month period only in conjunction with medically necessary Orthodontic Services. If Orthodontic Services are covered, see Limitations as age limits may apply.
- 11. Caries risk assessments are limited to no more than once in a 12-month period.
- 12. Sealants are limited as follows:
 - a. to permanent first and second molars limited to once per lifetime if they are without caries (decay) or restorations on the occlusal surface.
 - b. do not include repair of a Sealant on any tooth within 24 months of its application.
- 13. Specialist Consultations count toward the oral exam frequency. Screenings of patients or assessments of patients reported individually when covered, are limited to only one in a 12-month period and included if reported, with any other examination on the same date of service and Provider office.
- 14. We will not cover to replace an amalgam, resin-based composite (fillings) within 36 months of treatment if the service is provided by the same Provider/Provider office. Replacement restorations within 36 months are included in the fee for the original restoration.
- 15. Protective restorations (sedative fillings) are allowed twice per tooth in a six (6)-month period when definitive treatment is not performed on the same date of service. The fee for protective restorations is included in the fee for any definitive treatment performed on the same date.
- 16. Prefabricated stainless steel crowns on baby (deciduous) teeth and prefabricated resin crowns are limited to once every 36 months. Prefabricated stainless steel crowns on permanent teeth, usually up to age 16, are limited to once per lifetime. Replacement restorations within 24 months are included in the fee for the original restoration.
- 17. Therapeutic pulpotomy is limited to once in a 36-month period for baby (deciduous) teeth only; an allowance for an emergency palliative treatment is made when performed on permanent teeth.
- 18. Root canal therapy is limited to once in a lifetime. Retreatment of root canal therapy by the same Provider/Provider office within 24 months is considered part of the original procedure.
- 19. Apexification is only benefited on permanent teeth with incomplete root canal development or for the repair of a perforation.
- 20. Retreatment of apical surgery by the same Provider/Provider office within 24 months is considered part of the original procedure.
- 21. Pin retention is covered twice per tooth in any 36-month period. Fees for additional pins on the same tooth on the same date are considered a component of the initial pin placement.
- 22. Palliative treatment is covered twice in a six (6)-month period, and the fee for palliative treatment provided in conjunction with any procedures other than required images or select Diagnostic procedures is considered included in the fee for the definitive treatment.



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23. Periodontal limitations:

- a. Benefits for periodontal scaling and root planing in the same quadrant are limited to once every 12 months, not to exceed four (4) quadrants within a 12-month period. In the absence of supporting documentation, no more than two quadrants of scaling and root planing will be benefited on the same date of service. See note on additional Benefits during pregnancy.
- b. Periodontal surgery in the same quadrant is limited to once every 60 months, not to exceed four (4) quadrants within a 60-month period and includes any surgical re-entry or scaling and root planing performed within 36 months by the same dentist/office.
- c. Periodontal services, including bone replacement grafts, guided tissue regeneration, graft procedures and biological materials to aid in soft and osseous tissue regeneration are only covered for the treatment of natural teeth and are not covered when submitted in conjunction with extractions, periradicular surgery, ridge augmentation or implants.
- d. Guided tissue regenerations and/or bone grafts are not benefited in conjunction with soft tissue grafts in the same surgical area.
- e. Periodontal surgery is subject to a 30-day wait following periodontal scaling and root planing in the same quadrant.
- f. Cleanings (regular and periodontal) and full mouth debridement are subject to a 30-day wait following periodontal scaling and root planing if performed by the same Provider office.

24. Extractions and surgical extractions have a lifetime limit per tooth. Alveoloplasty in the same quadrant is limited to once per lifetime, not to exceed four (4) quadrants in a lifetime.

Removal of cysts and lesions and incision and drainage procedures are covered once in the same day.

25. Crowns are limited to Enrollees, usually age 12 and older. Services will only be allowed on teeth that are developmentally mature.

26. Core buildup, including any pins, are covered not more than once in any 36-month period.

27. Post and core services are covered once in a lifetime.

28. When allowed within six (6) months of a restoration, the Benefit for a Crown or fixed prosthodontic service will be reduced by the Benefit paid for the restoration.

29. Labial veneer (porcelain laminate) – laboratory is limited to once in a lifetime.

30. Denture Repairs are covered not more than once in any 60-month period. Partial repairs are not covered separate for 91 days following the original repair.

31. Prosthodontic appliances that were provided under any Imperial program will be replaced only after 60 months have passed, except when We determine that there is such extensive loss of remaining teeth or change in supporting tissue that the existing fixed bridge or denture cannot be made satisfactory. Replacement of a prosthodontic appliance not provided under an Imperial program will be made if We determine it is unsatisfactory and cannot be made satisfactory.



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32. Recementation of Crowns or bridges is included in the fee for the Crown or bridge when performed by the same Provider/Provider office within six (6) months of the initial placement. After six (6) months, payment will be limited to one (1) recementation of a Crown within a 12-month period by the same Provider/Provider office.
33. The initial installation of a prosthodontic appliance is not a Benefit unless the prosthodontic appliance, bridge or denture is made necessary by natural, permanent teeth extraction occurring during a time the Enrollee was under an Imperial plan.
34. We limit payment for dentures to a standard partial or complete denture (Enrollee Coinsurances apply). A standard denture means a removable appliance to replace missing natural, permanent teeth that is made from acceptable materials by conventional means and includes routine post-delivery care including any adjustments and relines for the first six (6) months after placement.
 - a. Dentures, removable partial dentures and relines include adjustments for six (6) months following installation. After the initial six (6) months of an adjustment or reline, adjustments and relining are each limited to one (1) per arch in a six (6)-month period. Immediate dentures, and immediate removable partial dentures include adjustments for three (3) months following installation. After the initial three (3) months of an adjustment or reline, adjustments and relining are each limited to one (1) per arch in a six (6)-month period.
 - b. Tissue conditioning is limited to two (2) per arch in a 12-month period. However, tissue conditioning is not allowed as a separate Benefit when performed on the same day as a denture or reline service.
 - c. We will not pay for implants (artificial teeth implanted into or on bone or gums), their removal or other associated procedures, but We will credit the cost of a crown, pontic or standard complete or partial denture toward the cost of the implant associated appliance (i.e., the implant supported crown or denture). The implant appliance is not covered.
 - d. We will not cover the replacement of any appliances for Night Guard/Occlusal Guard or Temporary Tooth Stabilization Services.
37. Frenulectomy and frenuplasty are only considered in cases of ankyloglossia (tongue-tie) interfering with feeding or speech as diagnosed and documented by a physician, or the frenum is contributing to the presence of a large diastema(s).
38. Limitations on Orthodontic Services
 - a. Services are limited to medically necessary orthodontics when provided by a Provider. Orthodontic treatment is a Benefit of this dental plan only when medically necessary as evidenced by a severe handicapping malocclusion and when prior authorization is obtained.
 - b. Orthodontic procedures are a Benefit only when the diagnostic casts verify a minimum score of 26 points on the Handicapping Labio-Lingual Deviation (HLD) Index or one of the automatic qualifying conditions below exist.
 - c. The automatic qualifying conditions are:



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- i. Cleft palate deformity. If the cleft palate is not visible on the diagnostic casts written documentation from a credentialed specialist shall be submitted, on their professional letterhead, with the prior authorization request,
 - ii. A deep impinging overbite in which the lower incisors are destroying the soft tissue of the palate,
 - iii. A crossbite of individual anterior teeth causing destruction of soft tissue,
 - iv. Severe traumatic deviation.
- d. The following documentation must be submitted with the request for prior authorization of services by the Provider:
 - i. ADA 2006 or newer claim form with service code(s) requested.
 - ii. Diagnostic study models (trimmed) with bite registration; or OrthoCad equivalent.
 - iii. Cephalometric radiographic image or panoramic radiographic image.
 - iv. HLD score sheet completed and signed by the Orthodontist; and
 - v. Treatment plan.
- e. The allowances for comprehensive orthodontic treatment procedures (D8080, D8090) include all appliances, adjustments, insertion, removal, and post treatment stabilization (retention). No additional charge to the Enrollee is permitted.
- f. Comprehensive orthodontic treatment includes the replacement, repair and removal of brackets, bands and arch wires by the original Provider.
- g. Orthodontic procedures are Benefits for medically necessary handicapping malocclusion, cleft palate and facial growth management cases for Enrollees under the age of 19 and shall be prior authorized.
- h. Only those cases with permanent dentition shall be considered for medically necessary handicapping malocclusion, unless the Enrollee is age 13 or older with primary teeth remaining. Cleft palate and craniofacial anomaly cases are a Benefit for primary, mixed and permanent dentitions. Craniofacial anomalies are treated using facial growth management.
- i. All necessary procedures that may affect orthodontic treatment shall be completed before orthodontic treatment is considered.
- j. When specialized orthodontic appliances or procedures chosen for aesthetic considerations are provided, We will make an allowance for the cost of a standard orthodontic treatment. The Enrollee is responsible for the difference between the allowance made towards the standard orthodontic treatment and the dentist's charge for the specialized orthodontic appliance or procedure.
- k. Repair and replacement of an orthodontic appliance inserted under this dental plan that has been damaged, lost, stolen, or misplaced is not a covered service.
- l. Orthodontics, including oral evaluations and all treatment, must be performed by a licensed dentist or their supervised staff, acting within the scope of applicable law. The dentist of record must perform an in-person clinical evaluation of the patient (or the telehealth equivalent where required under applicable law to be reimbursed as an



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alternative to an in-person clinical evaluation) to establish the need for orthodontics and have adequate diagnostic information, including appropriate radiographic imaging, to develop a proper treatment plan. Self-administered (or any type of “do it yourself”) orthodontics are not covered.

- m. The removal of fixed orthodontic appliances for reasons other than completion of treatment is not a covered Benefit.

39. The fees for synchronous/asynchronous Teledentistry services are considered inclusive in overall patient management and are not separately payable services.

Exclusions

We do not pay Benefits for:

1. services that are not Essential Health Benefits unless required to by Nevada law.
2. treatment of injuries or illness covered by workers’ compensation or employers’ liability laws; services received without cost from any federal, state, or local agency, unless this exclusion is prohibited by law.
3. cosmetic surgery or procedures for purely cosmetic reasons.
4. provisional and/or temporary restorations (except an interim removable partial denture to replace extracted anterior permanent teeth during the healing period for children 16 years of age or under).
5. services for congenital (hereditary) or developmental (following birth) malformations, including but not limited to cleft palate, upper and lower jaw malformations, enamel hypoplasia (lack of development), fluorosis (a type of discoloration of the teeth) and anodontia (congenitally missing teeth), except those services for cleft lip or cleft palate provided to children at birth, children placed for adoption and adopted children so long as the children remain eligible.
6. treatment to restore tooth structure lost from wear, erosion, or abrasion or treatment to rebuild or maintain chewing surfaces due to teeth out of alignment or occlusion. Examples include but are not limited to equilibration or abfraction.
7. any Single Procedure provided prior to the date the Enrollee became eligible for services under this plan.
8. prescribed drugs, medication, pain killers, antimicrobial agents, or experimental/investigational procedures.
9. charges for anesthesia, other than general anesthesia and IV sedation administered by a Provider in connection with covered oral surgery or selected endodontic and periodontal surgical procedures.
10. extraoral grafts (grafting of tissues from outside the mouth to oral tissues).
11. laboratory processed crowns for Enrollees, usually under age 12.
12. interim implants.
13. indirectly fabricated resin-based Inlays/Onlays.
14. overdentures.



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15. charges by any hospital or other surgical or treatment facility and any additional fees charged by the Provider for treatment in any such facility.
16. treatment by someone other than a Provider or a person who by law may work under a Provider's direct supervision.
17. charges incurred for oral hygiene instruction, a plaque control program, preventive control programs including home care times, dietary instruction, image duplications, cancer screening, tobacco counseling or broken appointments are not separately payable procedures.
18. dental practice administrative services including, but not limited to, preparation of claims, any non-treatment phase of dentistry such as provision of an antiseptic environment, sterilization of equipment or infection control, or any ancillary materials used during the routine course of providing treatment such as cotton swabs, gauze, bibs, masks or relaxation techniques such as music.
19. procedures having a questionable prognosis based on a dental consultant's professional review of the submitted documentation.
20. any tax imposed (or incurred) by a government, state, or other entity, in connection with any fees charged for Benefits provided under the Policy, will be the responsibility of the Enrollee and not a covered Benefit.
21. Deductibles and/or any service not covered under the dental plan.
22. services covered under the dental plan but exceed Benefit limitations or are not in accordance with processing policies in effect at the time the claim is processed.
23. the initial placement of any prosthodontic appliance, unless such placement is needed to replace one or more natural, permanent teeth extracted while the Enrollee is covered under the Policy or was covered under any dental care plan with Us. The extraction of a third molar (wisdom tooth) will not qualify under the above. Any such denture must include the replacement of the extracted tooth or teeth.
24. services for Orthodontic treatment (treatment of malocclusion of teeth and/or jaws) except medically necessary Orthodontics provided prior authorization is obtained.
25. services for any disturbance of the temporomandibular (jaw) joints (TMJ) or associated musculature, nerves and other tissues) except as provided under the TMJ Benefit section, if applicable.
26. services for implants (prosthetic appliances placed into or on the bone of the upper or lower jaw to retain or support dental prosthesis), their removal or other associated procedures.
27. services or supplies for fixed prosthodontics (procedures for construction of fixed bridges), except to recement a fixed partial denture.
28. services or supplies for denture rebase procedures.
29. services or supplies for inlays/onlays for treatment of carious lesions (visible decay of the hard tooth structure) when teeth cannot be restored with amalgam or resin- based composite.
30. maxillofacial prosthetics.
31. missed and/or cancelled appointments.



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32. actions taken to schedule and ensure compliance with patient appointments are inclusive with office operations and are not a separately payable service.
33. the fees for care coordination are considered inclusive in overall patient management and are not a separately payable service.
34. dental case management motivational interviewing and patient education to improve oral health literacy.
35. non-ionizing diagnostic procedure capable of quantifying, monitoring, and recording changes in structure of enamel, dentin, and cementum.
36. extra-oral – 2D projection radiographic image and extra-oral posterior dental radiographic image.
37. diabetes testing.
38. corticotomy (specialized oral surgery procedure associated with orthodontics).
39. antigen or antibody testing.
40. counseling for the control and prevention of adverse oral, behavioral, and systemic health effects associated with high-risk substance use.

9. Specific Therapies and Tests

Outpatient Diagnostic Testing

Description	In-Network
Diagnostic Complex Imaging Services	\$0 copay, no deductible applies
Diagnostic Lab Work	\$0 copay, no deductible applies
Diagnostic Radiological Services (x-rays)	\$0 copay, no deductible applies

IMPORTANT NOTE:

Cost shares for diagnostic mammograms will be considered the same as mammograms performed for routine cancer screenings as described in the [*Preventive Care And Wellness*](#) section. Diagnostic mammograms are not subject to any age limitation.

IMPORTANT NOTE:

Even if **you** receive **eligible health services** at a health care facility that is a **network provider**, not all services may be in network. Other services **you** receive may be from a **physician** or facility that is an **out-of-network provider**. **Providers** that may not be **network providers** include anesthesiologists, radiologists, pathologists, neonatologists, emergency room physicians and assistant surgeons. **You** may receive a bill for services from these **out-of-network providers**, as **we** paid them at **our** usual and customary rate or at an agreed rate. **We** will work with the **providers** so that all **you** pay is your appropriate network level **copayments**. If **you** are in receipt of a balance bill for covered services from any physician or **provider**, including a facility-based physician or other health care practitioner please contact **us**.

Outpatient Therapies

Chemotherapy

Description	In-Network
Chemotherapy	\$0 copay, no deductible applies



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Outpatient Infusion Therapy

Description	In-Network
Performed in a physician office, person's home, outpatient facility, or outpatient department of a hospital	\$0 copay , no deductible applies

Radiation Therapy (Therapeutic Radiology)

Description	In-Network
Radiation therapy	\$0 copay , no deductible applies

Short-Term Cardiac And Pulmonary Rehabilitation Services

A visit is equal to no more than 1 hour of therapy.

Description	In-Network
Cardiac and pulmonary rehabilitation	\$0 copay , no deductible applies
Limit	Unlimited

Short-Term Rehabilitation Therapy Services

A visit is equal to no more than 1 hour of therapy.

Outpatient Physical Therapy

Description	In-Network
Physical Therapy (PT)	\$0 copay , no deductible applies
Visit limit per year	Coverage is limited to 120 visits per calendar year

Outpatient Occupational Therapy

Description	In-Network
Occupational Therapy (OT)	\$0 copay , no deductible applies
Visit limit per year	Coverage is limited to 120 visits per calendar year

Outpatient Speech Therapy

Description	In-Network
Speech Therapy (ST)	\$0 copay , no deductible applies
Visit limit per year	Coverage is limited to 120 visits per calendar year

Chiropractic

Description	In-Network
Spinal manipulation (Chiro)	\$0 copay , no deductible applies
Visit limit per year	Coverage is limited to 20 visits per calendar year

Habilitation Therapy Services

Description	In-Network
Physical, occupational, and speech therapies	\$0 copay , no deductible applies
Visit limit per year	Coverage is limited to 120 visits per calendar year



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10. Other Services and Conditions

Ambulance Service

Description	In-Network
Emergency ambulance	\$0 copay , no deductible applies
Non-emergency ambulance	\$0 copay , no deductible applies

IMPORTANT NOTE:

- **Out-of-network providers** do not have a contract with **us**. **We** will pay the **provider** at **our** usual and customary rate or at an agreed rate charge. The **provider** may not accept payment of **your** cost share (**copayment**), as payment in full. **You** may receive a bill for the difference between the amount billed by the **provider** and the amount paid by this plan. If the **provider** bills **you** for an amount above **your** cost share, **you** are not responsible for paying that amount.
- **You** should send the bill to the address listed on the back of **your** ID card, and **we** will resolve any payment dispute with the **provider** over that amount. Make sure the member's ID number is on the bill.

Clinical Trial Therapies (Experimental Or Investigational)

Description	In-Network
Clinical trial therapies (including routine patient costs)	0% coinsurance after deductible

Durable Medical Equipment (DME)

Description	In-Network
DME	\$0 copay , no deductible applies
Limit	Single purchase of a type of DME every 3 years

Hearing Aids and Cochlear Implants and Related Services

Description	In-Network
Hearing aids	\$0 copay , no deductible applies
Hearing aids limit	One per ear, per Plan Year
Cochlear implants and related services	\$0 copay , no deductible applies
Replacement of cochlear implant external speech processor and controller components limit	Single purchase of a type of Hearing Aid every 3 Years

Nutritional Support

Description	In-Network
Nutritional support	0% coinsurance after deductible
Limits	Special Food Products and Enteral Formulas subject to limit of 30 day supply 4 times per year

Biomarker Testing

Description	In-Network
Biomarker Testing	\$0 copay , no deductible applies



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Obesity (Bariatric) Surgery

Description	In-Network
Obesity (bariatric) surgery	\$0 copay , no deductible applies
Limit	1 surgery per lifetime

Orthotic Devices

Description	In-Network
Orthotic devices	0% coinsurance after deductible

Prosthetic Devices

Description	In-Network
Prosthetic devices	\$0 copay , no deductible applies
Limit	Single purchase of a type of prosthetic device every 3 years

Autism Spectrum Disorder

Description	In-Network
Autism spectrum disorder	\$0 copay , no deductible applies
Applied behavior analysis	\$0 copay , no deductible applies
Limit	None

Diabetic Equipment, Supplies And Education

Description	In-Network
Diabetic equipment, supplies, and education	\$0 copay , no deductible applies

Jaw Joint Disorder Treatment

Description	In-Network
Jaw joint disorder treatment	\$0 copay , no deductible applies

Behavioral Health

Mental Health Treatment

Coverage provided under the same terms, conditions as any other illness.

Description	In-Network
Inpatient mental health treatment	\$0 copay , no deductible applies
Other inpatient mental health treatment services and supplies	\$0 copay , no deductible applies
Outpatient mental health treatment visits to a physician or behavioral health provider	\$0 copay , no deductible applies
Outpatient mental health telemedicine or telehealth cognitive therapy consultations by a physician or behavioral health provider	\$0 copay , no deductible applies
Outpatient mental health telemedicine or telehealth visit	\$0 copay , no deductible applies



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Other outpatient mental health treatment or skilled behavioral health services in the home, partial hospitalization treatment and intensive outpatient program	\$0 copay , no deductible applies
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Substance Related Disorders Treatment

Coverage provided under the same terms, conditions as any other **illness**.

Description	In-Network
Inpatient substance related disorders detoxification , rehabilitation, and treatment in a residential treatment facility	\$0 copay , no deductible applies
Other inpatient substance related disorders detoxification services and supplies, rehabilitation services and supplies, residential treatment facility services and supplies	\$0 copay , no deductible applies
Outpatient substance abuse treatment visits to a physician or behavioral health provider	\$0 copay , no deductible applies
Outpatient substance abuse telemedicine or telehealth cognitive therapy consultations by a physician or behavioral health provider	\$0 copay , no deductible applies
Outpatient substance related disorders telemedicine or telehealth visit	\$0 copay , no deductible applies
Other outpatient substance related disorders services or partial hospitalization treatment and intensive outpatient program	\$0 copay , no deductible applies

Reconstructive Surgery And Supplies

Description	In-Network
Reconstructive breast surgery	\$0 copay , no deductible applies
Other reconstructive surgery and supplies	\$0 copay , no deductible applies

Transplant Services

Description	In-Network
Services and supplies	\$0 copay , no deductible applies

Treatment Of Infertility

Description	In-Network
Basic infertility services	\$0 copay , no deductible applies
Limit	6 cycles per lifetime

Gender Affirming Care

Description	In-Network
Gender Affirming Care	\$0 copay , no deductible applies



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11. Prescription Drugs/Medications

Per Prescription Cost Share

Tier 1 - Preventive Care Drugs And Supplements

Description	In-Network
For each 30 day supply filled at a retail pharmacy	\$0 per prescription or refill, no deductible applies
Limit	Coverage will be subject to any sex, age, medical condition, family history, and frequency guidelines in the recommendations of the United States Preventive Services Task Force. For details on the guidelines and the current list of covered preventive care drugs and supplements, see the <i>How To Contact Us For Help</i> section.

Tier 2 - Generic Prescription Drugs

Description	In-Network
For each 30 day supply filled at a retail pharmacy	\$0 copay , no deductible applies
For all fills greater than a 30 day supply but no more than a 90 day supply filled at a retail pharmacy or mail order pharmacy	\$0 copay , no deductible applies

Tier 3 - Preferred Brand-Name Prescription Drugs

Description	In-Network
For each 30 day supply filled at a retail pharmacy	\$0 copay , no deductible applies
For all fills greater than a 30 day supply but no more than a 90 day supply filled at a retail pharmacy or mail order pharmacy	\$0 copay , no deductible applies

Tier 4 - Non-Preferred Brand-Name Prescription Drugs

Description	In-Network
For each 30 day supply filled at a retail pharmacy	\$0 copay , no deductible applies
For all fills greater than a 30 day supply but no more than a 90 day supply filled at a retail pharmacy or mail order pharmacy	\$0 copay , no deductible applies

IMPORTANT NOTE:

- If the **negotiated charge** or usual and customary fee is less than your **copayment**, you may only be required to pay the lower cost.
- Tier 2, 3 and 4 **specialty prescription drugs** are not eligible for fill at a **retail pharmacy** or **mail order pharmacy**.

Tier 5 - Specialty Prescription Drugs

Description	In-Network
For each 30 day supply filled at a specialty network pharmacy	\$0 copay , no deductible applies



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Diabetic Supplies And Insulin

Description	In-Network
For each 30 day supply filled at a retail pharmacy	Paid according to the tier of drug in the <u>Schedule of Benefits</u> , above
For all fills greater than a 30 day supply but no more than a 90 day supply filled at a retail pharmacy or mail order pharmacy	Paid according to the tier of drug in the <u>Schedule of Benefits</u> , above

Orally Administered Anti-Cancer Medications

Description	In-Network
For each 30 day supply filled at a retail pharmacy or specialty network pharmacy	\$0 per prescription or refill after deductible . Not to exceed \$100 per prescription, including any deductible .

Outpatient Contraceptive Prescription Drugs And Devices

Description	In-Network
Female contraceptives that are generic prescription drugs and OTC drugs and devices. For each 30 day supply	\$0 per prescription or refill, no deductible applies
Female contraceptives that are brand-name prescription drugs and devices. For each 30 day supply	Paid according to the tier of drug in the <u>Schedule of Benefits</u> , above

IMPORTANT NOTE:

For in-network coverage, **brand-name prescription drugs** and devices are covered at 100% when a generic is not available.

Risk Reducing Breast Cancer Prescription Drugs

Description	In-Network
For each 30 day supply filled at a retail pharmacy	\$0 per prescription or refill, no deductible applies
Limit	Coverage will be subject to any sex, age, medical condition, family history, and frequency guidelines in the recommendations of the United States Preventive Services Task Force. For details on the guidelines and the current list of covered risk reducing breast cancer prescription drugs , see the <u>How To Contact Us For Help</u> section.



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Tobacco Cessation Prescription And Over-The-Counter Drugs

Description	In-Network
For each 30 day supply filled at a retail pharmacy	\$0 per prescription or refill, no deductible applies
Limit	<ul style="list-style-type: none">• Coverage is limited to two, 90-day treatment programs only. Any additional treatment programs will be paid according to the tier of drug per the <u>Schedule of Benefits</u>, above.• Coverage only includes a generic prescription drug when there is also a brand-name drug available.• Coverage is subject to any sex, age, medical condition, family history, and frequency guidelines in the recommendations of the United States Preventive Services Task Force. For details on the guidelines and the current list of covered tobacco cessation prescription drugs and OTC drugs, see the <u>How To Contact Us For Help</u> section.

IMPORTANT NOTE:

- See the Outpatient Prescription Drugs, Other Services section for more information on other prescription drug coverage under this plan.
- If **you** or **your prescriber** requests a covered **brand-name prescription drug** when a covered **generic prescription drug** equivalent is available, **you** will be responsible for the cost difference between the **generic prescription drug** and the **brand-name prescription drug**, plus the cost share that applies to **brand-name prescription drugs**.